

Solomon Smith

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Summary

Computer Science student with hands-on experience in IT support, cloud computing, and data analysis using Python. Certified in Google IT Support and Google Cloud Computing Foundations. Interested in AI/ML applications and web development, with foundational exposure to frameworks and data tools. Strong leadership background and communication skills developed over 10+ years in high-pressure, team-based environments. Seeking a student assistant role to contribute to AI-driven data projects and expand technical experience.

Education

California State University, San Bernardino | Bachelor of Science in Computer Science
Expected Graduation: Jun. 2026

Certifications

- Google Cloud Computing Foundations Certificate – Google
- Google IT Support Professional Certificate – Google/Coursera

Technical Skills

Programming and Data Analysis

- Python(basic to intermediate) • Data manipulation
- Familiarity with Pandas/NumPy • Matplotlib

Cloud Platforms

- Google Cloud Platform (GCP) • Compute Engine • IAM • BigQuery

Version Control & Development Tools

- Git • GitHub • VS Code • Command Line Tools

Networking & Security

- Wireshark • VPNs • Firewalls • DNS • Basic IAM

Operating Systems

- Linux (Debian, Ubuntu, Kali) • macOS • Windows

Soft Skills

- Leadership • Communication • Problem-solving

Work Experience

Information Technology Student Assistant

Jun. 2023 - Jan. 2024

Canada College | Redwood City, CA

- Assisted IT staff in troubleshooting hardware/software and network issues for faculty and students
- Set up and maintained lab computer systems to ensure consistent functionality
- Provided in-person and remote technical support via phone and email
- Created internal troubleshooting documentation and user guides
- Developed strong diagnostic skills in a collaborative, fast-paced academic environment

Security Professional

Jul. 2021 - Jan. 2024

Allied Universal | South San Francisco, CA

- Maintained safety protocols and conducted emergency responses across facilities
- Conducted routine security patrols and monitored for potential safety risks
- Collaborated with law enforcement and emergency services when necessary

Assistant Kitchen Manager

Mar. 2019 - May. 2021

Sycamore Glen Active Senior Community | Chico, CA

- Led 30+ staff, trained 60+ employees, and served over 500 meals daily
- Managed scheduling, hiring, budgeting, and vendor communications
- Enforced COVID-19 protocols that resulted in zero positive cases

Chef de Cuisine

Feb. 2018 - Mar. 2019

La Salle's | Chico, CA

- Directed kitchen operations and trained staff across 60+ employees
- Designed seasonal menus and monitored compliance with food safety standards

Head Chef

Mar. 2015 - Feb. 2018

Parkside Taphouse | Chico, CA

- Promoted from Sous Chef to Head Chef after 3 months
- Implemented operational and procedural improvements, reducing labor costs by 60%
- Reduced overall food costs by 70% by optimizing seasonal menus and kitchen workflows
- Assisted with design of kitchen of a \$2M restaurant opening